

Grievance - 982 (SJM Ref #1,039,906)

From: (b)(6); (b)(7)(C)
(b)(6); (b)(7)(C) MEXICO)

Date Submitted: 07/11/2016 4:44 PM

Housing Area: D2

Date Received: 07/12/2016 2:30 PM

Assigned To: (b)(6); (b)(7)(C) (Dr.)

Status: **CLOSED**

Issue: Allegation Against Staff

Type: Informal

Outcome: Founded

Urgent: No

Request

today 7-11-16 i went to a medical app.at 11:00am to go see doct (b)(6); (b)(7)(C) i didn't like want he said to me when asked me if my mom was still alive he said that was the biggest mistake my mom had having me and when he asked me if i had any kids i told him yes i had 4 then he said to me that was the biggest mistake my kids had having me as a mother that really hurt me to the point that when i got back to the pod i started crying i really dont deserve this treatment i get here i dont deserve

Note by (b)(6); (b)(7)(C) on 07/12/2016 at 2:35 PM

Your concern has been sent to our Clinical Director for review. Thank you.

Response by (b)(6); (b)(7)(C) on 07/12/2016 at 7:34 PM

(b)(6); (b)(7)(C) thank you for bringing this to my attention. I am very sorry for the recent experience that you have had. The medical provider whom you saw is being disciplined and you will not have to be seen by him again. Our policy at the Northwest Detention Center is to provide high quality medical care to our patients in a compassionate and respectful manner. We know that being in the facility can be stressful and we want our medical clinic to be a safe and supportive area for you. Our mental health team is currently helping you. The rest of my staff and I are also ready to help you however possible. If there is anything more I can do, please let me know.

Respectfully, (b)(6); (b)(7)(C) MD.

eCW note entered 7.12.16
scanned into eCW 7.15.16
ICE GO notified 07.13.16
entered into log 07.13.16