

Northwest Detention Center with Date to DHS between 01-01-14 to 10-01-19

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Rows	DHS Matters - Complaint Number	DHS Matters - Contact Number	DHS Matters - Master Complaint Number	DHS Matters - State	DHS Matters - Type	DHS Matter - Investigation Type	DHS Matter - Phase	DHS Matters - Last Action	DHS Matters - Last Action Date	DHS Matters - Closure Date	DHS Matters - Date to DHS	DHS Matters - Date to CRCL	DHS Matters - Summary of Allegation	DHS Matters - Component Involved	DHS Matters - Primary Assignment	DHS Matters - Secondary Assignment	Issue - Issue	Issue - Basis	Issue - Situation	Issue - Incident Location
1		Contact-DHS-14-0128		Closed	Contact		Closing			06/03/2014	01/06/2014	01/06/2014	On January 6, 2014, CRCL received postal mail correspondence from (b)(6) (b)(6) an ICE detainee at Northwest Detention Center (NWDC) in Tacoma, Washington. CRCL arranged for a professional translation of the correspondence from Spanish to English. The detainee states that between December 2, 2013 and December 3, 2013 from 11:00 p.m. and ending at 1:00 a.m. (b)(6); (b)(7)(C) got some water from the sink and when he came back, he grabbed my hands and twisted them, leaving red marks on both sides of them." Further, he adds, "[he] assaulted me, twisting my hands to pour water on them, screaming at me and abusing his power."	ICE			Excessive or Inappropriate Use of Force		Immigration detention	Tacoma Contract Detention Facility
2		Contact-DHS-14-0164		Closed	Contact		Closing			08/29/2014	01/14/2014	01/16/2014	On January 16, 2014, CRCL received an informal email referral from DHS OIG (C1404084) from (b)(6) (b)(6) an ICE detainee at Northwest Detention Center (NWDC) in Tacoma, Washington. In a postal mail letter to OIG, dated December 30, 2013 (b)(6) alleges that he is being harassed by a correctional officer named (b)(6); (b)(7)(C) (b)(6) writes that (b)(6); (b)(7)(C) harasses him, verbally abusing him, "rushing" his cell, and reading his letters and legal documents. (b)(6) encloses a copy of a grievance form he submitted at NWDC regarding (b)(6); (b)(7)(C) dated December 19, 2013. NWDC staff responded on December 26, 2013, by advising (b)(6) to contact DHS OIG. Also enclosed are copies of an ICE Health Service Corps (IHSC) Mental Health Review and an Administrative Detention Review.	ICE			Conditions of Detention	Grievances	Immigration detention	Northwest Detention Center

3	14-07-ICE-0162	Contact-DHS-14-0277	Closed	Complaint	Short Form	Closing	Closed No Further Action	02/06/2015	02/06/2015	04/01/2014	04/01/2014	<p>On April 1, 2014, the CRCL Community Engagement Section informed Compliance that ICE had a roundtable with community groups, including the ACLU of Washington Foundation (ACLU - WA), on March 21, 2014, that covered topics including conditions of detention during a March 2014 hunger strike by ICE detainees at Northwest Detention Center (NWDC). Community Engagement subsequently spoke with an ACLU - WA representative on March 31, 2014, and was informed that one concern the ACLU still has is the alleged retaliation against 20 or so detainees who were placed in administrative segregation without any hearings allegedly because they participated in the hunger strike. On April 1, 2014, the ACLU provided CRCL with copies of two letters it sent to ICE discussing that allegation and additional concerns it has regarding conditions of detention at NWDC.</p> <p>In a letter dated March 18, 2014 from (b)(6) legal Director of ACLU-WA Foundation to (b)(6); (b)(7)(C) Deputy Chief Counsel, ICE Seattle Office of the Chief Counsel and (b)(6); (b)(7)(C) Assistant U.S. Attorney, Western District of Washington, ACLU-WA expresses concern that ICE and NWDC are following the 2008 hunger strikes policy, not the 2011 policy, which offers more protections to detainees. ACLU notes that the significant difference between the 2008 and 2011 hunger strikes policies is that the 2011 policy requires that written materials provided to detainees to be translated into Spanish, and that oral interpretation or assistance be made available. Further, according to the 2011 policy, it seems that refusing medical care, and potentially refusing to sign a "Refusal of Treatment" form, can be used as a health indicator. ACLU-WA clients have reported that medical providers have repeatedly requested that they sign a "Refusal of Treatment" form that was provided to them only in English even though they have limited English proficiency.</p> <p>While in medical isolation, ACLU-WA asserts that detainees</p>	ICE	(b)(6)	Free Speech / Association (First Amendment)		Immigration detention	Tacoma Contract Detention Facility
4		Contact-DHS-14-0358	Closed	Contact		Closing	More Information Needed	05/27/2014	05/30/2014	04/30/2014	05/12/2014	<p>On May 12, 2014, CRCL received email correspondence forwarded by ICE ERO Field Office in Seattle, Washington. The email correspondence was originally sent to ERO on April 30, 2014 from (b)(6) on behalf of (b)(6) a.k.a. (b)(6), a former ICE detainee at Northwest Detention Center in Tacoma, Washington. Mr. (b)(6) writes that on August 13, 2013, Judge Tammy L. Fitting ordered that (b)(6) be released upon posting \$6,000 bond. (b)(6) states that he went to "Homeland Security" with a cashier's check the same day, but was told to return the next day because the computers were down. Mr. (b)(6) states that he returned to the office on August 14, 2014, he was told the same thing. He writes that on August 15, 2014, after "pressing the issue," the bond was processed and (b)(6) was released. (b)(6) complains, however, that it was unreasonable for (b)(6) to be held in ICE custody for an additional two nights on account of technical problems with the computer system.</p> <p>(b)(6) Acting Assistant Field Office (AFOD) of the Seattle ERO Field Office, requests that CRCL inform him what action we would like his Office to take on Mr. (b)(6) correspondence.</p> <p>Notes: EARM records state that (b)(6) was released/bonded out on August 14, 2013.</p>	ICE		Due Process		Immigration detention	Northwest Detention Center
5	14-10-ICE-0287	Contact-DHS-14-0626	Closed	Complaint	Short Form	Closing	Closed No Further Action	03/09/2016	03/09/2016	07/07/2014	07/07/2014	<p>On July 7, 2014, CRCL received an informal email referral from the DHS OIG [C1411614] regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center (NWDC) in Tacoma, Washington. In a call to the DHS OIG hotline on June 27, 2014, (b)(6) (b)(6) reports that he was physically abused by officers, placed in confinement for 25 days, and did not receive medical attention for spinal injuries and periodic bleeding from his ear.</p>	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center

6	Contact-DHS-14-0786		Closed	Contact		Closing		12/10/2014	06/12/2014	06/12/2014	On June 12, 2014, CRCL received email correspondence from (b)(6) a former ICE detainee at Northwest Detention Center in Tacoma, Washington who alleges he was sexually assaulted back on June 15, 2013 and August 4, 2013. (b)(6) Details showering after the alleged incidents, because he was sticky and his butt was in pain. (b)(6) is now out on bond. He writer alleges other medical, conditions of detention, and treatment allegations as well.	ICE				Sexual assault/abuse	Staff/Detainee, Detainee/Detainee	Immigration detention	Tacoma Contract Detention Facility
7	14-12-ICE-0378	Contact-DHS-14-0809	Closed	Complaint	Short Form	Closing	Closed No Further Action	12/22/2016	12/22/2016	09/06/2014	09/06/2014	On September 6, 2014, CRCL received faxed correspondence from (b)(6) an ICE detainee at Northern Oregon Correctional Facility (NORCOR) in The Dalles, Oregon, who makes several allegations concerning her medical care. (b)(6) states that she began experiencing a sore throat on 8/7/2014, and was advised by medical staff to gargle salt water; however, she had a temperature of 101.7 and was unable to eat from 8/9-8/12. On 08/12/2014, she was transported to ICE's Portland District Office and alleges that she was told she would have to wait until she was transported to Northwest Detention Center (NWDC) in Tacoma, Washington to receive medication. Once she arrived at NWDC, she attempted to exit the transport van, but she became unconscious and fell. She states that she was taken to medical, where she was diagnosed with strep throat and given antibiotics. (b)(6) states that she urinated herself while in medical because she was unable to make it to the toilet and that medical staff did not assist in cleaning herself up. Further, she states that back pain she experienced as a result of falling out of the van was ignored; and she was denied a wheelchair, in addition to medication for a sciatic nerve issue she was receiving at NORCOR. Ms. (b)(6) states that on 08/20/2014, she was transported back to NORCOR where she had to sleep on the floor in a booking cell until she was seen by medical. Medical allegedly informed her that she needed physical therapy for her back issues, but the treatment needed to be approved by ICE, and in the meantime, she could not be housed with ICE detainees because she has crutches. She claims to be "isolated, and being punished by being locked down alone with local jail girls."	ICE	(b)(6)		Medical/Mental Health Care	Medical Care	Immigration detention	Tacoma Contract Detention Facility
8	Contact-DHS-15-0147		Closed	Contact		Closing	More Information Needed	12/05/2014	03/27/2015	11/13/2014	11/13/2014	On November 13, 2014, CRCL received an informal email referral from the DHS OIG (C1501873) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a call to the OIG on November 7, 2014, (b)(6) states that he has repeatedly tried to report an alleged sexual assault by an officer, but was told that no action has been taken because there audio of the incident was not recorded. (b)(6) reports that he has been pressured to sign documents to drop the allegation against the officer. On one occasion, he claims to have been humiliated and verbally abused by an officer who later accused (b)(6) of touching him, resulting in him being threatened with segregation. (b)(6) claims that officers are continuously making it hard for him to live because they constantly mess with him, and he already suffers from medical problems, including depression.	ICE			Sexual assault/abuse	Staff/Detainee	Immigration detention	Tacoma Contract Detention Facility
9	Contact-DHS-15-0649		Closed	Contact		Closing		05/24/2017	03/12/2015	03/12/2015	Received allegation from OIG regarding (b)(6) a U.S. citizen filing a complaint against the Northwest Detention Center. (b)(6) alleges that medical services are poor, there was a chicken pox outbreak and detainees weren't properly treated, detainees aren't allowed to exercise or have visitation rights, the facility is racist, and their website isn't updated.	ICE			Conditions of Detention	Recreation	Immigration detention	Northwest Detention Center	

10	Contact-DHS-15-0968		Closed	Contact		Closing		04/24/2015	03/24/2015	03/24/2015	CRCL received an informal email referral from the DHS OIG (C1507696) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center. (b)(6) alleges that he has been moved to unit F-2 where he is being housed with a fellow detainee, who has previously physically assaulted him. (b)(6) states claims that the detention center is aware of the previous physical assault and still has him detained with the other detainee. Mr. (b)(6) alleges continuous fear for his safety.	ICE			Conditions of Detention		Immigration detention	Northwest Detention Center
11	15-07-ICE-0371	Contact-DHS-15-0987	Closed	Complaint		Closing	IG Closed	07/19/2016	07/19/2016	04/06/2015	04/06/2015	On April 6, 2015, CRCL received an email from (b)(6) (b)(6) representing (b)(6) (b)(6) who alleges that on November 10, 2014 at approximately 7:00 am, in Northwest Detention Center Tacoma, Washington, he was approached by (b)(6) and told he was getting transferred. (b)(6) alleges that when he told the Lt. he was coming, but was putting on his shoes, they opened his door and rushed him with riot gear on (b)(6) states he was put on the ground and beaten, causing him to bleed. He was then cuffed and brought into the intake area and strapped to a wheelchair. Mr. (b)(6) admits to taking a swing at the officers at this point, but he alleges the officers/agents proceeded to beat him more, and took him to the airport strapped to the wheelchair and that while being transported he was restrained the entire time. (b)(6) speculates to the reasoning behind this alleged attack, citing his, at the time, active appeal, as well as his behavior while in detention.	ICE	(b)(6)	Excessive or Inappropriate Use of Force		Immigration detention	Northwest Detention Center
12	15-07-ICE-0412	Contact-DHS-15-1069	Closed	Complaint	Short Form	Closing	IG- Closed No Further Action	09/28/2016	09/28/2016	04/30/2015	04/30/2015	On May 1, 2015, CRCL received correspondence from Attorney (b)(6) on behalf of (b)(6) (b)(6) a former ICE detainee at the Northwest Detention Center (NWDC) in Tacoma, Washington. (b)(6) alleges (b)(6) was detained in front of his house by ICE officers on August 12, 2013. Mr. (b)(6) indicated the officers did not show him a warrant. After explaining to the officers that he had recently had surgery, they pushed him into the transportation vehicle, causing something to "crack" in his stomach. On August 27, 2013, the officers took him from NWDC to a hospital where they insisted he have surgery; however he refused the surgery because the officers would not let him consult his wife. He remained at the hospital until August 30, 2013.	ICE	(b)(6)	Abuse of authority/misuse of official position		Immigration detention	Northwest Detention Center

13	Contact-DHS-15-1090	Closed	Contact	Closing		05/31/2017	04/30/2015	04/30/2015	<p>On April 30, 2015, CRCL received an email from the Northwest Immigrant Rights Project on behalf of (b)(6) (b)(6) an ICE detainee at the Northwest Detention Center. (b)(6) wrote a complaint on behalf of another detainee, (b)(6). (b)(6) There is no understanding that Mr. (b)(6) is aware of the complaint.</p> <p>Specifically, (b)(6) alleges that in the early morning of April 15, 2015 in the C3 Pod (b)(6) was assaulted by the officials in charge. He stated that another detainee (b)(6) was being reprimanded by an officer (b)(6) for not cleaning the floors properly. The other detainees in their cells stood to support (b)(6) and demanded to speak to (b)(6) superiors.</p> <p>(b)(6) went to get additional people and came back with 6-8 others, including an officer (b)(6). Officers (b)(6) and (b)(6) spoke to (b)(6) in English. (b)(6) requested an interpreter and (b)(6) (b)(7)(C) used another detainee to be an interpreter.</p> <p>Other detainees did not like the way that (b)(6) was treated as he was instructed that he could renounce his job if he wanted. (b)(6) said the officers actions were unfair and he and (b)(6) were in a verbal confrontation. (b)(6) then ordered 3 officers to grab (b)(6) and throw him to the ground - his face was bloody. He was handcuffed and taken to the hospital wing. He was later put in the "hole."</p> <p>Detainees wanted to file complaints but they were allegedly told by officers that there would be consequences if they did. One officer told (b)(6) that filing a complaint would be trouble for his case. He believes (b)(6) was transferred to another facility a few days later. He states that detainees have had commissary accounts frozen, lights</p>	ICE	Abuse of authority/misuse of official position	Immigration detention	Northwest Detention Center	
14	Contact-DHS-15-1149	Closed	Contact	Closing	More Information Needed	05/22/2015	12/21/2015	05/18/2015	<p>On May 18, 2015, CRCL received correspondence from (b)(6) ICE Attorney (b)(6) on behalf of three detainees, (b)(6) (b)(6) (b)(6) who are detained at the Northwest Detention Center in Tacoma, Washington. All three detainees allege facility staff (at least three guards) used unnecessary and excessive force against another detainee, (b)(6) who refused to follow orders to sit on the bed. The three detainees allege they have experienced retaliation and have had interference with their commissary since that incident. The detainees feel intimidated and are afraid to file a grievance.</p>	ICE	Excessive or Inappropriate Use of Force	Handcuffing/Shackling	Immigration detention	Northwest Detention Center

15	Contact-DHS-15-1254	Closed	Contact	Closing	More Information Needed	06/30/2015	12/21/2015	05/19/2015	05/19/2015	<p>On May 19, 2015 CRCL received email correspondence from ICE attorney (b)(6) on behalf of (b)(6). (b)(6) alleges that her (b)(6) was mistreated by the officers at the Northwestern Detention Center on May 13, 2014. (b)(6) claims that a fellow detainee (b)(6) after finishing his cleaning duties, asked Officer (b)(6) to sign his payment sheet and the officer denied his request saying the floor was not clean. Officer (b)(6) not upset at which point another detainee (b)(6) told the officer to "stop bothering (b)(6)". At this time, Officer (b)(6) called in other officers and the officers began arguing with the detainees (b)(6). (b)(6) further states that the officers kept speaking in English, which many of the detainees did not understand, and when they asked for an interpreter the officer responded that they shouldn't speak in Spanish. Then the officers and the detainees got into a scuffle and the officers pushed (b)(6) who is allegedly 60-65 years old, to the floor and began hitting him. (b)(6) states that he is now afraid of how the officers can impact his immigration status because he alleges that a fellow detainee has been threatened that if they were to file complaints against the officers, their immigration status would worsen. (b)(6) is asking for help in ensuring that his asylum is not revoked because he states that if he were to return to his country of birth, Mexico, he along with his family would be "assassinated."</p>	Excessive or Inappropriate Use of Force	Immigration detention	Northwest Detention Center	
16	Contact-DHS-15-1372	Closed	Contact	Closing			09/21/2016	06/05/2015	06/05/2015	<p>CRCL received postal mail correspondence, dated May 26, 2015, from attorney (b)(6) on behalf of (b)(6). (b)(6) an ICE detainee at Northwest Detention Center (NWDC). (b)(6) requests that CRCL review, sign, and return to him a U Visa Certification form for his client because his client was the victim of a crime and assisted in the investigation of that crime. (b)(6) alleges that (b)(6) was the victim of a physical assault at NWDC on November 2, 2014, while in ICE custody. (b)(6) was allegedly attacked by his bunkmate, (b)(6) which led to a physical altercation between the two detainees.</p>	Conditions of Detention	Immigration detention	Northwest Detention Center	
17	Contact-DHS-15-1399	Closed	Contact	Closing			07/01/2015	04/16/2015	04/16/2015	<p>On April 16, 2015, CRCL received email correspondence from (b)(6) on behalf of (b)(6). (b)(6) an ICE detainee at Northwest Detention Center. (b)(6) alleges that (b)(6) "did not receive a meaningful review of his detention during his 1st and 2nd post order custody review." He claims that ICE has relied on incorrect information to justify Mr. (b)(6) continued detention despite advice stating that it is untrue by the only source besides (b)(6) who "legally should know the contents of his conversations with the consulate." He further claims that (b)(6) constitutional rights may be violated by the facility and that ICE is "not engaging in real inquiries to determine whether to exercise prosecutorial discretion and release (b)(6) on an ankle bracelet-considering Secretary Jeh Johnson's memo that the government can accomplish to mitigate potential risk of flight by the use of an order of supervision for an individual who has been detained already for a year, with no record of violent crimes, who has been found by the immigration court to not be a danger."</p>	Due Process	Removal/Release	Immigration detention	Northwest Detention Center

18	Contact-DHS-15-1578		Closed	Contact		Closing			09/10/2015	07/30/2015	07/30/2015	CRCL received an email referral from DHS OIG (C1514282) regarding (b)(6) an ICE detainee at Northwest Detention Center. In a phone call to the OIG on July 29, 2015, (b)(6) alleges that he does not know the reason why he is being detained and that his deportation officer ignores him and refuses to work on his case. (b)(6) further states that he did not receive the free lawyer he was promised. [The OIG referral identifies the complainant's name as (b)(6) and provided an incorrect alien number. ERO provided the correct name and number.]	ICE			Due Process		Immigration detention	Tacoma Contract Detention Facility
19	15-10-ICE-0569	Contact-DHS-15-1635	Closed	Complaint	Short Form	Closing	Closed No Further Action	09/22/2015	09/22/2015	07/28/2015	07/28/2015	On July 28, 2015, CRCL received an email referral from DHS OIG (C1514166) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a call to the OIG on July 27, 2015, (b)(6) alleges that she requested to receive her medication at a later time of date because of its effect on her, but the facility staff "refused to change anything." In addition, she claims that she is so stressed from being detained that she is "freaking out" and is only getting "worse." She claims that she was given a document which stated that she would receive a free attorney but has yet to receive one.	ICE	(b)(6)		Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
20	15-12-ICE-0619	Contact-DHS-15-1852	Closed	Complaint	Short Form	Closing	Closed No Further Action	03/18/2016	03/18/2016	09/10/2015	09/10/2015	On September 10, 2015, CRCL received correspondence from the DHS OIG (C1516550) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a call to the OIG on 09/08/2015, (b)(6) alleged that he is receiving inadequate medical care for pain in/near his appendix that he has experienced for three months. He claimed to be in "a lot of pain."	ICE	(b)(6)		Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
21	15-12-ICE-0624	Contact-DHS-15-1862	Closed	Complaint	Short Form	Closing	Closed No Further Action	03/18/2016	03/18/2016	09/10/2015	09/10/2015	On September 10, 2015, CRCL received correspondence from the DHS OIG regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a call to the OIG on 09/03/2015, (b)(6) alleged that a dental procedure he received did not fully resolve the medical problems he has been experiencing. He claimed that a nurse told him that his molar was removed in addition to a surrounding bone, which has caused him additional pain.	ICE	(b)(6)		Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center

22	15-10-ICE-0699	Contact-DHS-15-1968	Closed	Complaint	Short Form	Closing	Closed No Further Action	07/20/2017	07/20/2017	07/27/2015	07/27/2015	<p>On July 27, 2015, CRCL received an email referral from DHS OIG (C1514029) regarding sexual abuse allegations involving detainees at Northwest Detention Center. In a Spanish language phone call to the OIG on July 23, 2015, a detainee named (b)(6) alleged that Northwest Detention Center failed investigate an allegation of sexual assault and harassment he reported involving his cellmates in cell G2. Allegedly, the unnamed cellmates made an incision in their penises to insert an object. The complainant claims that those detainees attempted to pressure him into doing the same. On one day, the cellmates allegedly forced the complainant to touch their genital areas. The complainant states that he reported the incident to the facility physician (b)(6) but claims that no investigation was performed and that his attorney also did not properly address the issue on his behalf.</p> <p>[Note: The OIG referral spells the complainant's name as (b)(6) and provided no alien number. ERO identified his alien number. EARM records in November 2015 spelled the complainant's name as both (b)(6) and (b)(6). As of mid-March 2016, EARM still spelled the name as (b)(6). However, when CRCL checked on March 18, 2016, following receipt of an unrelated OIG referral regarding this individual, we found the name spelled (b)(6) in EARM.]</p>	ICE	(b)(6)	Sexual assault/abuse	Detainee/Detainee	Immigration detention	Northwest Detention Center
23	16-05-ICE-0167	Contact-DHS-16-0463	Closed	Complaint	Referred	Closing	Closed No Further Action	07/26/2017	07/26/2017	02/02/2016	02/02/2016	<p>On February 2, 2016, CRCL received correspondence from (b)(6) of the Immigration Center for Women and Children, on behalf of (b)(6) an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. Allegedly (b)(6) has received inadequate care for "serious mental health and medical needs. (b)(6) reported/alleged the following: (1) (b)(6) is epileptic, paraplegic, has hypertension, gastrointestinal bleeding, and "he may or may not have a hernia." Further, he suffers from chronic mental illness; he has been designated as a Franco class member, and was found by an IJ to be mentally incompetent to represent himself. (2) The transfer from Adelanto Correctional Facility in Adelanto, California to NWDC further deteriorated (b)(6) mental health. No one from the mental health unit has evaluated him, and he was not provided with his psychiatric medication upon (or since) his admission to NWDC. (3) (b)(6) has had a history of attempted suicide and suicide ideations and, "these symptoms are all the exacerbated and amplified if he is not receiving medication." (4) The only medication (b)(6) has been provided at NWDC is for treatment of his epileptic seizures.</p> <p>(b)(6) also reported the following non-medical related allegations: (1) The transfer of her client was in violation of many sections of ICE's own policies regarding transfers and his rights were further violated in the process of transfer where she was not notified of his transfer being made, nor after. She was not told within the 24 hours required, but instead was told 15 days later (b)(6) was also not notified of the transfer despite being in continuous contact with OCC and ERO regarding a request for a potential release on own recognizance due to (b)(6) (b)(6) "serious medical issues" and GEO's inability to care for his medical needs. (2) (b)(6) was allegedly</p>	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	Tacoma Contract Detention Facility

24	Contact-DHS-16-0637		Closed	Contact		Closing		03/24/2016	02/24/2016	02/24/2016	<p>On February 24, CRCL received an email referral from DHS, OIG (C1606015) regarding (b)(6). (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In his phone call to the OIG on February 1, 2016, (b)(6) alleges he has filed out requests to renew his identification and obtain information regarding his court date through the "Kite System" in three facilities: Northwest Detention Center, King County Correctional Facility in Seattle, Washington, and Snohomish County Corrections in Everett, Washington. He alleges these requests have not been answered. According to EARM, he has been in ICE custody only at the Northwest Detention Center, starting in January 26, 2016. Additionally, Mr. (b)(6) claims the Kite System incorrectly input his information in the system and this has caused problems for him for three years.</p> <p>On February 29, 2016 CRCL received a supplemental referral from DHS OIG (C1606404) regarding (b)(6). In his phone call to the OIG on February 5, 2016, (b)(6) alleges ICE officers are not assisting him with the process to renew his green card.</p> <p>On February 29, CRCL received a supplemental referral from the DHS OIG (C1606473) regarding (b)(6). In his phone call to the OIG on February 8, 2016, (b)(6) alleges his complaints about and suggested improvements to the Kite System have "led to irrelevant disciplinary action." He claims the staff at the facility made false allegations against him and have a disciplinary hearing set up for him.</p>	ICE			Conditions of Detention		Immigration detention	Northwest Detention Center
25	Contact-DHS-16-0735		Closed	Contact		Closing		03/18/2016	03/03/2016	03/03/2016	<p>On March 3, 2016, CRCL received an OIG email referral (C1607262) regarding (b)(6). (b)(6) an ICE detainee at Tacoma Northwest Detention Center. On February 22, 2016, (b)(6) called the Baton Rouge hotline to lodge a complaint against Detention Officer (b)(6) at Tacoma Northwest Detention Center. Mr. (b)(6) stated that Officer (b)(6) goes into the men's bathroom frequently throughout the day and claims that she is just doing her job. (b)(6) states that this makes him and the other male detainees uncomfortable.</p>	ICE			Conditions of Detention		Immigration detention	Tacoma Contract Detention Facility
26	Contact-DHS-16-0794		Closed	Contact		Closing	No Jurisdiction	04/12/2016	04/12/2016	03/09/2016	<p>On March 9, 2016, CRCL received an email referral from DHS OIG (C1607607) regarding (b)(6). (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In his phone call to the OIG on February 29, 2016, (b)(6) claims he needs to be correctly addressed as a paralegal to the judge in immigration court. He claims he has necessary education and legal documents that prove he can be a paralegal. He also alleges the detainees in the facility are not receiving the appropriate amount of food.</p>	ICE		Conditions of Detention	Food and/or Drink	Immigration detention	Northwest Detention Center	

27	16-06-ICE-0250	Contact-DHS-16-0865	Closed	Complaint	Short Form	Closing	Closed No Further Action	02/10/2017	02/10/2017	03/17/2016	03/17/2016	<p>On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6) an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. Allegedly, (b)(6) has received inadequate care for "chronic back pain and a recently-discovered cancerous tumor in his left kidney (medically known as renal cell carcinoma)." She stated that he needs surgery and the facility has not provided access to necessary medical care. Specifically, (b)(6) reported/alleged the following:</p> <p>1.02/05/2016: (b)(6) was sent for a PET scan due to the possibility that his cancer has spread. He was seen by the surgeon who sent for this test due to signs that his lymph nodes are now swollen. By February 12, he still had not received the results. He also requested the MRI results, and was told that he had to request it from Mercy Hospital in Bakersfield, CA and that it will cost him because GEO will not get a copy for him, nor will ICE.</p> <p>2.02/16/2016: (b)(6) also again requested to see a therapist due to his stress and depression, and was told that in NWDC they do not have a way to accommodate his needs because only severe cases are handled at this facility.</p> <p>3.02/18/2016: While waiting in the NWDC holding tank to see a visitor, (b)(6) reports that he began feeling hot, weak and very dizzy. When he requested medical attention, he was told by multiple officers that he did not have a medical appointment and thus could not be seen. After vomiting and passing out, (b)(6) was finally taken to medical, and eventually to St. Joseph Hospital.</p> <p>4.Late February, 2016: (b)(6) reported that after he filed a grievance about the 2/18 incident, he began receiving onions in his meals again (in violation of his dietary restrictions), which make him ill due to his condition and</p>	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
28	16-06-ICE-0364	Contact-DHS-16-0866	Closed	Complaint	Short Form	Closing	Closed No Further Action	07/11/2016	07/11/2016	03/17/2016	03/17/2016	<p>On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6) an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. Allegedly, (b)(6) as received inadequate medical care for coronary heart disease and back pain. He reportedly had a psychotropic event and accident while previously detained. [Note: It is unclear whether he has residual medical needs as a result of this event.]</p>	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
29	16-06-ICE-0583	Contact-DHS-16-0867	Closed	Complaint	Short Form	Closing	Closed No Further Action	12/01/2016	12/01/2016	03/17/2016	03/17/2016	<p>On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6) an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. (b)(6) was allegedly denied heart surgery for a blood clot, and given medicine instead.</p>	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
30	16-06-ICE-0375	Contact-DHS-16-0868	Closed	Complaint	Short Form	Closing	Closed No Further Action	07/12/2016	07/12/2016	03/17/2016	03/17/2016	<p>On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6) an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. Allegedly, (b)(6) has received inadequate care for schizophrenia. He reportedly is only given sleep medication, but it does not help him. He also believes he needs a CT scan.</p>	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center

31	Contact-DHS-16-0874	Closed	Contact	Closing		06/27/2017	03/17/2016	03/17/2016	On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6) in ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. Allegedly (b)(6) was "over and under-medicated" while at NWDC. Reportedly, when he or others go see a doctor, they were told to just drink more water. He started playing basketball and got dizzy, and was told this is normal. He believed his dizziness was from the food. His blood test found that he has an enlarged heart muscle. (b)(6) reported having pain, anxiety and an accelerated heartbeat. He was given some pills, and he is not sure what they were, but was told they were to calm his nerves. Instead (b)(6) reported the medication having a negative effect. It made him feel disoriented. For example, he began throwing garbage in with the towels, and then a guard yelled at him (b)(6) noticed the same effect on others - they start taking pills and either sleep all day or become 'crazy' - for example talking to themselves or starting problems with others. [Note: (b)(6) bonded out on 10/23/2015.]	ICE			Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
32	Contact-DHS-16-0878	Closed	Contact	Closing		05/02/2016	03/17/2016	03/17/2016	On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6) an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. (b)(6) reportedly "became sick and had eye issues." [Note: (b)(6) bonded out on 12/09/2015.]	ICE			Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
33	Contact-DHS-16-0879	Closed	Contact	Closing		05/02/2016	03/17/2016	03/17/2016	On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6) an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. (b)(6) was allegedly denied medical care for a tumor. [Note: (b)(6) bonded out on 12/31/2015.]	ICE			Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
34	Contact-DHS-16-0881	Closed	Contact	Closing		03/31/2016	03/18/2016	03/18/2016	On March 18, 2016 CRCL received an email referral from DHS OIG (C1608365) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In her phone call to the OIG on March 10, 2016, (b)(6) claims that she has contacted ICE ERO multiple times in order to receive information on asylum and requested an ICE officer speak to her about what steps she needs to take in her asylum case has not received assistance. She claims to have been in ICE immigration detention for 180 days and is still unclear about what she needs to do for asylum.	ICE			Due Process	Asylum	Immigration detention	Northwest Detention Center
35	Contact-DHS-16-0882	Closed	Contact	Closing		05/02/2016	03/17/2016	03/17/2016	On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6), an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. (b)(6) was reportedly schizophrenic, held in segregation, allegedly "under-medicated," had an allergic reaction to medication. [Note: Mr. (b)(6) bonded out on 02/18/2015.]	ICE			Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center

36	Contact-DHS-16-0883		Closed	Contact	Closing			06/27/2017	03/17/2016	03/17/2016	On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6), an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. (b)(6) was reportedly deported in 1999 while he was incapacitated, the day before he had an MRI scheduled. Further, his wife was in the hospital with cancer. [Note: (b)(6) was at NWDC from 06/01/2015 until 02/02/2016. He was subsequently removed while at West Texas Detention Facility on 02/17/2016.]	ICE			Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center
37	Contact-DHS-16-0886		Closed	Contact	Closing			05/02/2016	03/17/2016	03/17/2016	On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6), an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. The correspondence states, "Grievances: Regarding food, and lack of cleanliness in the bathrooms." [Note: (b)(6) was released on OSUP on 11/13/2015.]	ICE			Conditions of Detention	Env Health / Sanitation, Food and/or Drink	Immigration detention	Northwest Detention Center
38	Contact-DHS-16-0889		Closed	Contact	Closing			05/02/2016	03/17/2016	03/17/2016	On March 17, 2016, CRCL received email correspondence from (b)(6) of Whatcom Civil Rights Project, on behalf of (b)(6), an ICE detainee at Northwest Detention Center ("NWDC") in Tacoma, Washington. (b)(6) reportedly works in the kitchen and claims that dishes are not washed well, and sometimes get left overnight without washing. The washing machine doesn't clean them well and (b)(6) often sees residue on clean dishes and is still told to use them to serve people. He claimed that many detainees get ill as a result. Additionally, he stated that as of October 2015, an awful smell has been coming out of the vents constantly, causing detainees to become sick.	ICE			Conditions of Detention	Env Health / Sanitation, Food and/or Drink	Immigration detention	Northwest Detention Center
39	Contact-DHS-16-0893		Closed	Contact	Closing			03/24/2016	03/11/2016	03/11/2016	On March 11, 2016, CRCL received an email referral from DHS OIG (C1607988) regarding (b)(6), an ICE detainee at the Tacoma Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on March 3, 2016, (b)(6) whose complaint is taken in Spanish, reports his deportation officer (b)(6) for not properly communicating with him. (b)(6) claims that Officer (b)(6) is supposed to contact him 72 hours after he has been contacted; however, he usually takes 10-11 days to get back (b)(6). In addition, he alleges that his paperwork for release was supposed to start on February 1, 2016, but it didn't start until February 15, 2016. (b)(6) claims he's been detained for 200 days and has yet to be contacted about his release. (b)(6) is no longer in custody.	ICE			Due Process	ICE Detainer, Removal/Release	Immigration detention	Tacoma Northwest Detention Facility
40	15-10-ICE-0699	Contact-DHS-16-0956	Closed	Contact	Closing	Info Layer - No Response necessary	02/14/2018	02/14/2018	03/18/2016	03/18/2016	THIS MATTER IS LINKED TO COMPLAINT NUMBER 15-10-ICE-0699. On March 18, 2016, CRCL received an email referral from DHS OIG (C1608441) regarding (b)(6), an ICE detainee at the Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on March 11, 2016, (b)(6) alleged that an Officer (b)(6) made inappropriate sexual comments to him on March 10, 2016. (b)(6) claimed that he was talking with a friend when he moved his legs, causing the female officer to look at his "private parts". He claimed that the officer then made a rude comment in English that he did not understand until a witness explained what was said. The officer's alleged comment was not further described in the OIG referral.	ICE			Sexual assault/abuse	Staff/Detainee	Immigration detention	Northwest Detention Center

41	Contact-DHS-16-1175	Closed	Contact		Closing	More Information Needed	06/21/2016	07/11/2016	05/12/2016	05/12/2016	On May 12, 2016, CRCL received an email referral from DHS ICE OIG (C1610651) regarding (b)(6) (b)(6) an ICE detainee at the Northwest Detention Facility in Tacoma, Washington. In a phone call to the OIG on April 18, 2016, (b)(6) alleged that the conditions at the detention facility are "unsafe and unsanitary." He also alleged that he was placed in segregation for no reason.			Human Rights		Immigration detention	Tacoma Contract Detention Facility
42	Contact-DHS-16-1176	Closed	Contact		Closing			05/19/2016	05/12/2016	05/12/2016	On May 12, 2016, CRCL received an email referral from DHS ICE OIG (C160586) regarding (b)(6) (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on April 15, 2016, (b)(6) alleged inadequate conditions of detention. He claimed that the regular and religious dietary menus are not posted for detainees to see. He alleges that he raised his concern with the facility but they did not act. Mr. (b)(6) also alleged that for the week of April 10 to April 16, 2016, the detainees were served beans five meals in a row and the other meals consisted of only rice and potatoes. (b)(6) believes that this is not an adequate amount of protein, especially for those with health conditions. He further alleged that the meal portions were insufficient in size. He also alleged that the asylum paperwork given to detainees is only provided in English, and no accommodations are made for those who read a different language. (b)(6) also alleges that although detainees have a right to call witnesses for legal proceedings, GEO, the company which runs the facility, does not give the detainees the right to call said witnesses. In addition, (b)(6) alleged that the facility is required to deliver mail in a timely manner so that detainees can have a reasonable amount of time to get in touch with their contacts and/or consulates for their case; however, he claimed that mail is delivered at 3:45 PM daily and most government offices close at 4 PM. (b)(6) alleged that he has suffered from mental and verbal abuse within the facility as well. Finally, (b)(6) expressed concern for the safety of employees in the facility, stating that the layout of the facility would prevent officers from reaching another officer in danger for up to 30 seconds.		Conditions of Detention	Telephone or Mail, Food and/or Drink	Immigration detention	Tacoma Contract Detention Facility	
43	Contact-DHS-16-1293	Closed	Contact		Closing			06/02/2016	05/31/2016	05/31/2016	On May 31, 2016, CRCL received an email referral from DHS ICE, CBP OIG (C1611701) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center. In a phone call on May 11, 2016, (b)(6) alleged that he has been wrongfully detained by ICE and has had a hard time getting released due to ICE officials ignoring his requests to speak with the Canadian consulate. Mr. (b)(6) alleged that he entered the US in 2014 after CBP approved him at the boarded but shortly after at the Sea-Tac Airport, he was told by CBP that he would be detained at for entering illegally. He stated that he has been detained since then.		Due Process	Removal/Release	Immigration detention	Northwest Detention Center	
44	Contact-DHS-16-1514	Closed	Contact		Closing			07/07/2016	07/05/2016	07/05/2016	On July 05, 2016 CRCL received an email referral from OIG regarding (b)(6) in a phone call on the on June 09, 2016 to the Baton Rouge Hotline, (b)(6) alleged that he is not being allowed to contact the Somali consulate to obtain his travel documents for his deportation. He says the Northwest Detention Center will not provide contact information, even though it provides the information to other consulates. (b)(6) says he cannot obtain travel documents without contacting the consulate. He says he was given his 90 day review on May 30, 2016 and never received a response and is still being held in the detention center.		Other, please specify		Immigration detention	Tacoma Contract Detention Facility	

45	Contact-DHS-16-2005		Closed	Contact		Closing	Info Layer - No Response necessary	12/15/2017	12/15/2017	08/29/2016	08/29/2016	On August 29, 2016, CRCL received an email referral from DHS OIG (C16-ICE-SEA-17138) reporting allegations by (b)(6) regarding (b)(6) (b)(6) both of whom are ICE detainees at the Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on August 15, 2016, (b)(6) alleged that on that day, (b)(6) (b)(6) was sexually harassed by another detainee, whose alien registration number is (b)(6). Allegedly, the offender spanked (b)(6) on his buttocks. Mr. (b)(6) claimed that (b)(6) was afraid that the offender would further harm him. According to EARM, the name of the offender is (b)(6)	ICE			Sexual assault/abuse	Detainee/Detainee	Immigration detention	Northwest Detention Center
46	Contact-DHS-17-0446		Closed	Contact		Closing	More Information Needed	01/05/2017	04/28/2017	12/12/2016	12/12/2016	On December 12, 2016, CRCL received a DHS OIG email referral (C1702618) regarding (b)(6) (b)(6) an ICE detainee at the Northwest Detention Center. In a phone call to the OIG on October 28, 2016, Mr. (b)(6) stated he was "seeking political asylum" and that "he cannot give much information because there are suspicious inmates in the facility." (b)(6) stated "he escaped to the United States" after being "kidnapped" by a Mexican gang which forced him to become a member" and that he cannot return to Mexico in fear for his life. No complaint was stated. The name and alien number for the complainant provided in the OIG referral are incorrect. CRCL requested and received the apparent correct name and alien number from ERO.	ICE			Due Process	Asylum	Immigration detention	Northwest Detention Center
47	17-03-ICE-0361	Contact-DHS-17-0839	Closed	Complaint	Short Form	Closing	Closed No Further Action	07/26/2017	07/26/2017	12/07/2016	12/07/2016	On December 7, 2016, CRCL received email correspondence from (b)(6) an Asylum Officer at the San Francisco Asylum Office, regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center. (b)(6) alleges that after asking to be transferred to a different detention facility due to the food quality at Otay Mesa, a male guard punched Mr. (b)(6) in his testicles. She alleges that his testicle was swollen for 4 days and he was in pain but was not brought to a medical unit. She claims that when he was transferred to San Luis Regional Detention Center on October 25, 2016, he explained what happened to a doctor but the doctor did not examine his testicles. Regarding non-medical allegations (b)(6) claims that (b)(6) reported the abuse to the officer's supervisor and threaten to sue the guard, however, the supervisor told the applicant that he did not have the right to sue the guard. Mr. (b)(6) does not know the names of any of those involved.	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	Northwest Detention Center	
48	Contact-DHS-17-1399		Closed	Contact		Closing			05/18/2017	05/08/2017	05/08/2017	On May 9, 2017, CRCL received correspondence from the Whatcom Civil Rights Project on behalf of (b)(6) (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, WA. (The complaint was one of three received by (b)(6) at a roundtable event. A business card for the Whatcom Civil Rights Project was included, but it did not give an individual name). On a Northwest Detention Center Detainee Formal Grievance Form, (b)(6) alleged that on March 3, 2017, Officer (b)(6) did not respect his personal space and told Mr. (b)(6) "I can touch you and push you because I can."	ICE			Excessive or Inappropriate Use of Force		Immigration detention	Northwest Detention Center

49	Contact-DHS-17-1400	Closed	Contact		Closing			05/24/2017	05/08/2017	05/08/2017	<p>On May 8, 2017, CRCL received correspondence from the Whatcom Civil Rights Project on behalf of (b)(6) (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, WA. (The complaint was one of three received by (b)(6) at a roundtable event. A business card for the Whatcom Civil Rights Project was included, but it did not give an individual name).</p> <p>The correspondence consisted of print outs of requests from (b)(6) to the GEO staff at Northwest Detention Center regarding three matters:</p> <ol style="list-style-type: none"> 1. A February 27, 2017 request for a print out of all grievances he has filed. The status of the request appears as open on the print out from February 28, 2017. 2. Grievances from September 2016 related to a craft Mr. (b)(6) had made out of toilet paper. (b)(6) felt that an officer was disrespecting him in asking him to dispose of the craft. GEO replied (b)(6) was stated to be in agreement with the resolution, and the matter was closed. 3. Grievances related to (b)(6) requesting to be allowed to wear a watch that he stated was valued at under \$50. EARM comments show that he was allowed to wear the watch. 	ICE			Conditions of Detention	Grievances	Immigration detention	Northwest Detention Center	
50	17-08-ICE-0305	Contact-DHS-17-1402	Closed	Complaint	Short Form	Closing	Closed No Further Action	12/11/2017	12/11/2017	05/08/2017	05/08/2017	<p>On May 8, 2017, CRCL received correspondence from the Whatcom Civil Rights Project on behalf of (b)(6) (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, WA. (The complaint was one of three received by (b)(6) at a roundtable event. A business card for the Whatcom Civil Rights Project was included, but it did not give an individual name).</p> <p>The voluminous correspondence included copies of multiple requests from (b)(6) to the GEO staff at Northwest Detention Center. A September 1, 2016 letter from (b)(6) to Judge Theresa Scala was also included. In the letter, (b)(6) asked to be released from detention and noted that he was suffering from trauma related to a sexual assault that occurred in the King County Jail on June 27, 2014 for which he is taking medication and receiving psychiatric treatment.</p> <p>In other documents (b)(6) alleged that GEO officers told gang members at the detention center that Mr. (b)(6) was an informant and that as a consequence, (b)(6) has been placed in protective custody for his own safety. (b)(6) also expressed fear for his family's safety. Included in the correspondence were forms noting that (b)(6) had requested and been granted admission to protective custody on February 2, 2016. A police report dated February 2, 2016 was also included noting that (b)(6) alleged he was receiving threats after he told detention center staff about a fight. Further records show that (b)(6) had been offered to return to the general population, but he declined on both February 23, 2017 and April 27, 2017.</p> <p>In a handwritten grievance letter dated December 8, 2016, (b)(6) states that he blames GEO officers for his problems and says he feels like a "walking bomb" and is</p>	ICE	(b)(6)	Virginia Marentette	Conditions of Detention		Immigration detention	Northwest Detention Center
51	Contact-DHS-17-1426	Closed	Contact		Closing			06/02/2017	05/15/2017	05/15/2017	<p>On May 15, 2017, CRCL received an OIG email referral (C1714023) from an anonymous source at the Northwest Detention Center in Tacoma, Washington. In his call to the OIG, the complainant alleges the detainees are being held longer than necessary. Additionally, the complainant states the conditions of detention are not good and the detainees are often on hunger strikes.</p>	ICE			Conditions of Detention	Food and/or Drink	Immigration detention	Northwest Detention Center	

52	Contact-DHS-17-1603	Closed	Contact		Closing	Assign Complaint	06/16/2017	06/27/2017	05/25/2017	05/25/2017	<p>On May 25, 2017, CRCL received an email referral from the OIG (C1715461) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on May 17, 2017, an anonymous individual filed a report on behalf of (b)(6). The complainant states that when (b)(6) was transferred to the detention center, ICE lost all of his property. The complainant claims that Merice is missing his papers from Haiti, his passport, and several other documents. The complainant states that (b)(6) does not have the necessary documentation for his deportation.</p> <p>On May 25, 2017, CRCL received an email referral from the OIG (C1715192) reporting a phone call made to the OIG by (b)(6) on May 15, 2017. The complainant alleges that the Northwest Detention Center lost his backpack, which contained his residency papers, passport, and school diplomas. (b)(6) states he has been detained for 6 months and he does not know the location of his belongings.</p> <p>On May 25, 2017, CRCL received an email referral from the OIG (C1715085) reporting a phone call made to the OIG on May 12, 2017 regarding (b)(6). The complainant (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington called on behalf of (b)(6) who only speaks Haitian and limited Spanish. (b)(6) reiterates the aforementioned complaints regarding (b)(6) missing property.</p> <p>On June 2, 2017, CRCL received an email referral from the OIG (C1715730) reporting an additional phone call (b)(6) made to the OIG on May 23, 2017. The complainant states his belongings have been held for the past 7 months, and he is facing deportation. The complainant states he is afraid that his belongings will be left in the United States.</p>	ICE	(b)(6)	Conditions of Detention	Immigration detention	Northwest Detention Center	
53	Contact-DHS-17-1611	Closed	Contact		Closing	Info Layer - Sent to Component no further action	06/15/2017	06/15/2017	06/06/2017	06/06/2017	<p>On June 6, 2017, CRCL received an email referral from the OIG (C1716278) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on June 1, 2017, the complainant claims that his prepaid account and his commissary account were incorrectly charged for phone calls he never made. The complainant states that a facility employee told him the incorrect charges would be refunded. However, (b)(6) claims that he has not received his money back and is concerned the facility might be trying to "scam" him. The complainant states that he requested copies of his phone records, but the facility staff refused to supply him with the records.</p>	ICE		Conditions of Detention	Immigration detention	Northwest Detention Center	
54	Contact-DHS-17-1796	Closed	Contact		Closing	Info Layer - Sent to Component no further action	07/31/2017	07/31/2017	07/22/2017	07/22/2017	<p>On July 22, 2017, CRCL received an email referral from the OIG (C1718275) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on July 7, 2017, the complainant states his family lives in Alaska and whenever he calls them, he cannot get through. The complainant alleges his family answers his calls, but the phone is automatically disconnected after they answer. (b)(6) claims he reported the issue to the facility, but nothing has been done.</p>	ICE		Conditions of Detention	Telephone or Mail	Immigration detention	Northwest Detention Center

55	Contact-DHS-17-1921	Closed	Contact		Closing	Info Layer - No Response necessary	12/19/2017	12/19/2017	08/03/2017	08/03/2017	On August 3, 2017, CRCL received an email referral from DHS OIG (C1718741) regarding (b)(6) (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, Washington. In a Spanish language phone call to the OIG on July 14, 2017, (b)(6) alleges that another detainee, (b)(6) (invalid alien registration number of (b)(6) (provided), has sexually abused him and stolen his medication. (b)(6) (b)(6) claims that, starting on June 15, 2017, (b)(6) has come to his bed at night and grabbed his buttocks before running away once (b)(6) woke up. Additionally, (b)(6) states that (b)(6) stole his medication on an unspecified date. (b)(6) reports that he takes diphenhydramine for depression. (b)(6) (b)(6) also states that (b)(6) "friends," unnamed in the OIG referral, are constantly threatening him and other detainees.	ICE				Sexual assault/abuse	Detainee/Detainee	Immigration detention	Northwest Detention Center
56	Contact-DHS-17-2070	Closed	Contact		Closing			09/01/2017	08/22/2017	08/22/2017	On August 22, 2017, CRCL received an OIG referral email (#C1719916) regarding a complaint made by (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, WA. In a complaint submitted through the OIG hotline on August 4, 2017, Mr. (b)(6) alleged that detainees had not had any phone service since approximately 6:00 am and that as a result, detainees are unable to contact their attorneys or families.	ICE				Conditions of Detention	Telephone or Mail	Immigration detention	Northwest Detention Center
57	Contact-DHS-17-2285	Closed	Contact		Closing			09/11/2017	08/22/2017	08/22/2017	This complaint was taken at 10:50 am CST and was translated from Spanish. The complainant, (b)(6) (b)(6) called to report an issue on behalf of her father who is currently detained at the Northwest Detention Center in Tacoma, WA. (b)(6) (b)(6) Allegedly, (b)(6) has been detained beyond ICE's 90-day window and he still not has received information regarding his case. Purportedly, (b)(6) has been on a hunger strike and will continue it until ICE provides some direction.	ICE				Due Process		Immigration detention	Northwest Detention Center
58	Contact-DHS-17-2287	Closed	Contact		Closing			09/11/2017	08/22/2017	08/22/2017	This complaint was taken from voicemail. The complainant and alien detainee, (b)(6) alleges that his deportation flight was delayed and he remains in detention. The complainant believes that he has been held in ICE custody for an unreasonable amount of time and he wants information regarding his case. The complainant is located in the Northwest Detention Center in Tacoma, WA.	ICE				Due Process		Immigration detention	Northwest Detention Center
59	Contact-DHS-17-2343	Closed	Contact		Closing			09/12/2017	01/24/2017	01/24/2017	The complainant and detainee (b)(6) is making a report regarding his detention. The complainant states that he is in need of legal assistance and a bond hearing. (b)(6) states he asks officer at Northwest Detention Center for assistance on a regular basis, but no one is willing to help him. LSU Call Center submitter indicated that the incident location was: Tacoma Northwest Detention Center	ICE				Conditions of Detention		Immigration detention	Northwest Detention Center
60	Contact-DHS-17-2416	Closed	Contact		Closing			09/13/2017	05/08/2017	05/08/2017	The anonymous complainant would like to report that the detainees at the Northwest Detention Center are being very mistreated. Allegedly, a lot of the detainees there are being held in detention indefinitely because of issues processing legal documentation. The complainant also stated the hygiene conditions at the Northwest Detention Center are inappropriate and a health issue. The complainant stated many detainees are going on hunger strikes and the complainant feels it is important for detainees to be treated better.	ICE				Conditions of Detention		Immigration detention	Northwest Detention Center

61	Contact-DHS-17-2445	Closed	Contact	Closing		09/14/2017	05/04/2017	05/04/2017	The anonymous complainant would like to report that the detainees at the Northwest Detention Center are being very mistreated. Allegedly, a lot of the detainees there are being held in detention indefinitely because of issues processing legal documentation. The complainant also stated the hygiene conditions at the Northwest Detention Center are inappropriate and a health issue. The complainant stated many detainees are going on hunger strikes and the complainant feels it is important for detainees to be treated better.	ICE			Conditions of Detention	Immigration detention	Northwest Detention Center
62	Contact-DHS-17-2657	Closed	Contact	Closing		09/20/2017	02/16/2017	02/16/2017	This complaint was taken in Spanish. The complainant, (b)(6) is reporting the Northwest Detention Center for abuse. (b)(6) alleges he was attacked by someone within the facility, and has been trying to contact the police or someone who can be able to help him, however, the staff at the facility has been ignoring his requests. (b)(6) is also reporting Officer (b)(6) because he has been verbally abusive racist towards (b)(6). (b)(6) stated he would like to be contacted by an investigator as soon as possible in order to further explain his situation. LSU Call Center submitter indicated that the incident location was: Northwest Detention Center LSU Call Center submitter indicated that the duty status of Alleged Offender (b)(6) (b)(7)(C) was: On Duty	ICE			Conditions of Detention	Immigration detention	Tacoma Contract Detention Facility
63	Contact-DHS-17-2700	Closed	Contact	Closing		09/22/2017	06/15/2017	06/15/2017	(b)(6) is reporting the night officers at the Northwest Detention Center for harassment. (b)(6) states an officer came up to her and told her another detainee was complaining about (b)(6) body odor. (b)(6) states the officer said it so loud that the other officers heard and began to make fun of her. (b)(6) states she takes showers daily and is humiliated that the detainees are starting to make fun of her. LSU Call Center submitter indicated that the incident location was: Northwest Detention Center	ICE		Conditions of Detention	Telephone or Mail	Immigration detention	Tacoma Contract Detention Facility
64	Contact-DHS-17-2702	Closed	Contact	Closing		09/22/2017	01/24/2017	01/24/2017	The complainant, (b)(6) is currently being detained at the Tacoma Northwest Detention Center in Tacoma, WA. The complainant stated that he was told he would only be held in detention for a few days, but is still in detention after over a month. The complainant would like to be deported back to China. LSU Call Center submitter indicated that the incident location was: Tacoma Northwest Detention Center Edit Delete 1777 Baton Rouge Hotline 01/12/17 STD LSU Call Center submitter provided an incident date range of: Since December 2016.	ICE			Due Process	Immigration detention	Tacoma Contract Detention Facility
65	Contact-DHS-17-2756	Closed	Contact	Closing		09/25/2017	10/18/2016	10/18/2016	(b)(6) is filing a report against Northwest Detention Center for due of process. (b)(6) states he has been in the facility for almost 7 months. (b)(6) state he has been there over 180 and wants to be released. (b)(6) states no one has provided him with any information on his case. (b)(6) wants this matter to be resolved as soon as possible.	ICE			Conditions of Detention	Immigration detention	Tacoma Contract Detention Facility
66	Contact-DHS-17-2758	Closed	Contact	Closing		09/25/2017	05/08/2017	05/08/2017	The complainant, (b)(6) is reporting North West Detention Center and ICE. (b)(6) states she read about a hunger strike going on at Northwest Detention on the New Tribune and Democracy Now. (b)(6) states she would like ICE to stop retaliating against the detainees. (b)(6) states ICE is moving the detainees away from their loved ones. (b)(6) states she would also wants ICE and the facility to meet the detainees list of demands.	ICE			Conditions of Detention	Immigration detention	Tacoma Contract Detention Facility
67	Contact-DHS-17-2855	Closed	Contact	Closing		09/26/2017	04/25/2017	04/25/2017	(b)(6) is reporting ICE for wasting too much money on detaining people who should not be detained. (b)(6) states ICE is wasting money on detaining people who are not a threat to the general public. (b)(6) is also reporting Tacoma Northwest Detention Center for not providing quality food. (b)(6) had a very thick accent and was very hard to understand.	ICE			Conditions of Detention	Immigration detention	Northwest Detention Facility

68	Contact-DHS-17-2879		Closed	Contact		Closing			10/05/2017	09/19/2017	09/19/2017	On September 19, 2017, CRCL received an OIG email referral (C1721572) concerning (b)(6) a detainee at the Northwest Detention Center in Tacoma, Washington. (b)(6) states he is permanent resident and alleges ICE officer (b)(6); (b)(7)(C) is aware that his immigration file indicating he is not a permanent U.S. resident is false.	ICE			Due Process	Removal/Release	Immigration detention	Northwest Detention Center
69	18-03-ICE-0265	Contact-DHS-18-0491	Closed	Complaint	Short Form	Closing	Closed No Further Action	05/22/2018	05/22/2018	12/03/2017	12/03/2017	On December 3, 2017, CRCL received an email referral from the DHS OIG (C1809831) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In postal mail to the OIG dated 10/12/2017, (b)(6) alleged that he has received inadequate medical care following a fall. Further, he alleged that (b)(6) intimidated him during a medical encounter on or about September 26, 2017. (b)(6) also reported that he has been cutting himself on his wrists to "control [his] anxiety and nervous tension."	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER	
70	Contact-DHS-18-0673		Closed	Contact		Closing	Info Layer - No Response necessary	01/17/2018	01/17/2018	12/19/2017	12/19/2017	(b)(6) states that he would like to report that he has been physically abused by other detainees for no reason. Complainant states that he was physically hurt by another detainee because the detainee was upset at the fact that he was going to be deported. Complainant states that he was bleeding after the altercation. Complainant states that he would just like to be deported because the conditions he is in right now are abusive and unsafe	ICE		Conditions of Detention		Immigration detention	NORTHWEST DETENTION CENTER	
71	18-05-ICE-0192	Contact-DHS-18-1209	Closed	Complaint	Short Form	Closing	Closed No Further Action	05/22/2018	05/22/2018	02/12/2018	02/12/2018	On February 13, 2018, CRCL received an email referral from the DHS OIG (C1819573) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a call to the OIG hotline on 02/07/2018, (b)(6) alleged that he received inadequate mental health care. Specifically, he claimed that the doctor dismissed him after a very short meeting that was only focused on his immigration case.	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER	
72	18-05-ICE-0204	Contact-DHS-18-1212	Closed	Complaint	Short Form	Closing	Closed No Further Action	05/22/2018	05/22/2018	02/13/2018	02/13/2018	On February 13, 2018, CRCL received an email referral from the DHS OIG (C1819920) regarding (b)(6) (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a call to the OIG hotline on 02/12/2018 (b)(6) alleged that he is not being given medication to treat his PTSD. He claimed that he does not have control over his actions and behaviors when he is not provided with his medication. As a result of not having his medication, he stated that he acts upon impulses that he usually would not act upon, which has caused him to get in trouble within the facility. Further (b)(6) stated he has other health issues that are deteriorating that he needs assistance with as well.	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER	

73	Contact-DHS-18-1549		Closed	Contact		Closing	Info Layer - No Response necessary	04/18/2018	04/18/2018	03/21/2018	03/21/2018	On March 21, 2018, CRCL received an OIG referral email (#C1822958) regarding Cuban national (b)(6) in a phone call to the OIG hotline on March 12, 2018. (b)(6) stated she was "reporting ICE for keeping her detained" and claimed that "she had not been deported even though she does not qualify for asylum." She also alleged that she had not been given information regarding her case. Later on March 21, 2018, CRCL received supplemental OIG referral email (#C1822959) which stated that (b)(6) wanted to withdraw her initial complaint because she received a response from ICE immediately after filing her complaint. EARM records indicate that (b)(6) was in ICE custody for 49 days, but was removed to Canada on March 19, 2018.	ICE			Due Process	Removal/Release	Immigration detention	NORTHWEST DETENTION CENTER
74	18-06-ICE-0415	Contact-DHS-18-1558	Closed	Complaint	Short Form	Closing	Closed No Further Action	02/18/2019	02/18/2019	03/21/2018	03/21/2018	On March 21, 2018, CRCL received an email referral from the DHS OIG (C1822834) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a call to the OIG hotline on 03/09/2018, (b)(6) alleged that the facility medical staff falsely documented that she has mental health issues in an effort to expedite her deportation.	ICE	(b)(6)		Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER
75	18-07-ICE-0350	Contact-DHS-18-1729	Closed	Complaint	Short Form	Closing	Closed No Further Action	06/21/2018	06/21/2018	04/10/2018	04/10/2018	On April 10, 2018, CRCL received an email referral from the DHS OIG (C1823970) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In postal mail to the OIG dated 01/27/2018, (b)(6) reported that he has problems with his "private parts," and needs immediate attention. Allegedly, he has tried to visit the medical unit, but they wouldn't allow him to be seen because he forgot his "pink card."	ICE	(b)(6)		Medical/Mental Health Care		Immigration detention	NORTHWEST DETENTION CENTER
76	18-07-ICE-0232	Contact-DHS-18-1839	Open	Complaint	Short Form	Investigation	Under Investigation - non 504	04/20/2018		04/20/2018	04/20/2018	On April 20, 2018, CRCL received email correspondence from Department of Homeland Security (DHS), Office of Inspector General (OIG), referring allegations made by (b)(6) by facsimile on March 22, 2018 on behalf of her husband (b)(6) a detainee at Northwest Detention Center. (b)(6) alleges that ICE most recently arrested and detained (b)(6) on March 14, 2018, and that he has a final order of removal for Sierra Leone. (b)(6) alleges that ICE officers attempted to board (b)(6) on a commercial airline on March 20, 2018, but (b)(6) refused to board because he was not allowed to bring any luggage, call his family, and was not given travel vaccinations or prophylaxis. (b)(6) has not lived in Sierra Leone in 25 years. (b)(6) writes that the Centers for Disease Control and Prevention (CDC) requires mandatory yellow fever vaccinations and recommends typhoid, Hepatitis A & B, MMR, TDAP, and rabies vaccinations and malaria prophylaxis for travelers to Sierra Leone. While (b)(6) has vaccinations for Hepatitis A & B, (b)(6) alleges that he had not received the others. (b)(6) states that (b)(6) has private medical insurance which can be billed if "ICE is unwilling to subsidize these life saving measures." According to an entry on EARM, on March 23, 2018, "Approved Acceptance of Detainee Property (Delivery no sooner than: 03/23/18 No Later Than: 04/23/18). Subject's spouse (b)(6) Address: (b)(6) (b)(6) and Phone: (b)(6) EARM indicates that (b)(6) was removed from the U.S. to Sierra Leone on April 17, 2018.	ICE	(b)(6)		Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER

77	Contact-DHS-18-2917		Closed	Contact		Closing	Info Layer - Sent to Component no further action	10/09/2019	10/09/2019	06/13/2018	06/13/2018	<p>On June 13, 2018, CRCL received an email referral from DHS OIG (C1829134) regarding (b)(6) (b)(6) an ICE Detainee at the Northwest Detention Center (NWD) in Tacoma, Washington. In postal correspondence to the OIG, dated May 7, 2018, (b)(6) alleges that an ICE officer sexually abused him during a pat down by grabbing his genitals and a second ICE officer verbally sexually harassed him regarding that incident at the USCIS Seattle Support Center located at 12500 Tukwila International Boulevard in Tukwila, Washington. Mr. (b)(6) states that on April 4, 2018, he was transported from NWD to the USCIS Seattle Support Center for "a medical appointment" and that when he arrived, an "ICE officer" grabbed his genitals during an intake pat down. Mr. (b)(6) states that he asked the officer why he touched and grabbed him in that way and the officer did not respond. Mr. (b)(6) alleges that he then told another ICE officer what had occurred, and that officer said, "You're lucky he don't [sic] make you swallow it." (b)(6) alleges that this second ICE officer then placed him in a holding unit with a non-functioning toilet that contained human waste. Mr. (b)(6) states that he had to stay there from 9:00 am to 12:00 pm until a GEO officer moved him to another room where he ate his lunch. (b)(6) alleges that he sent a grievance to his ICE officer at NWD but has not received a response, and that he sent this officer another grievance on April 24, 2018.</p>	ICE				Sexual assault/abuse	Staff/Detainee	Immigration detention	NORTHWEST DETENTION CENTER
78	18-09-ICE-0514	Contact-DHS-18-2992	Closed	Complaint	Short Form	Closing	Closed No Further Action	11/26/2018	11/26/2018	06/14/2018	06/14/2018	<p>On June 14, 2108, CRCL received an OIG email referral concerning (b)(6) a detainee at the Northwest Detention Center in Tacoma, Washington, Mr. (b)(6) alleges he is in segregation with other detainees who are mentally ill and they keep him up all night. He also states he was placed in medical because a detainee that was near him was pepper sprayed, which caused him to have an asthma attack.</p> <p>According to the May 2018 segregation report, (b)(6) was placed in segregation as a security risk to due to refusing to board aircraft for removal in April 2018.</p> <p>Per EARM, (b)(6) was removed on June 11, 2018.</p>	ICE	(b)(6)			Conditions of Detention	Segregation (disciplinary or protective custody)	Immigration detention	NORTHWEST DETENTION CENTER
79	Contact-DHS-18-3359		Closed	Contact		Closing	Info Layer - No Response necessary	07/10/2018	07/10/2018	06/26/2018	06/26/2018	<p>On June 26, 2018, CRCL received an email referral from DHS OIG (C1831441) regarding a phone call that OIG received on May 30, 2018, from (b)(6) (b)(6) a detainee at Tacoma Northwest Detention Center. Mr. (b)(6) states that on March 29, 2018, Officer (b)(6) called (b)(6) to intake and informed him that various legal claims had been denied and that (b)(6) could therefore be deported at any time and therefore needed to sign certain travel documents. (b)(6) refused to sign the travel documents due to his fear of returning to El Salvador. Mr. (b)(6) alleges that (b)(6) said that he could prosecute (b)(6) under federal law for refusing to sign the paperwork. Although (b)(6) did not have legal representation at that time, he subsequently contacted an attorney who advised him that an appeal was still pending and that the officer was therefore wrong to intimidate Mr. (b)(6) to sign the documentation. (b)(6) wants his signature to be revoked.</p>	ICE				Intimidation/Threat/Improper coercion		Immigration detention	NORTHWEST DETENTION CENTER

80	18-09-ICE-0467	Contact-DHS-18-3407		Closed	Complaint	Short Form	Closing	Closed No Further Action	09/21/2018	09/21/2018	06/28/2018	06/28/2018	On June 28, 2018, CRCL received an email referral from DHS OIG (C1832568) regarding (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on June 15, 2018, (b)(6) alleged that he has been denied medical attention for his throat pain, gum pain, and teeth pain.	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER
81		Contact-DHS-18-3643	18-11-ICE-0567	Closed	Contact		Closing	Info Layer - No Response necessary	11/07/2018	11/07/2018	07/26/2018	07/26/2018	On July 30, 2018, CRCL reviewed an article published by The Outline, titled "How prisons are poisoning their inmates." The article describes how many state and federal prisons, including many that house immigrant detainees, are built on or near toxic Superfund sites. The article reports that 589 or 1821 federal or state prisons are within 3 miles of a Superfund Site. The article reports that because of the prisons' proximity to those sites, inmates, detainees, and employees are at increased risk for adverse health events, including respiratory illness, cancer, and other ailments. The article describes SCI Fayette, which was built in 2003 on the edge of a coal-ash dump for a nearby mine. The wind disrupted the ash, which contained arsenic, lead, and mercury, and sent it into the air around the prison, and into the ground water. The inmate who inhaled it reports respiratory problems and an increased incidence of thyroid cancer and lung disease. Similarly, the Northwest Detention Center in Tacoma, Washington, is built on the edge of the Tacoma Tar Pits, a Superfund Site filled with toxic sludge. South Florida's Homestead Temporary Shelter for unaccompanied minors is built 2 miles from a Superfund Site at the former Homestead Air Force Base.	ICE		Due Process		Immigration detention	NORTHWEST DETENTION CENTER
82		Contact-DHS-18-3843		Closed	Contact		Closing	Info Layer - No Response necessary	09/05/2018	09/05/2018	08/13/2018	08/13/2018	CRCL received an email correspondence from DHS OIG regarding (b)(6). The detainee is requesting that he be released on parole. The complainant attached his request for release and also state he has additional documents that he can provide upon request. The complainant did not include any allegation against ICE or the facility.	ICE		Due Process	Removal/Release	Immigration detention	NORTHWEST DETENTION CENTER
83	18-11-ICE-0673	Contact-DHS-18-3964		Closed	Complaint	Short Form	Closing	Closed No Further Action	12/11/2018	12/11/2018	08/27/2018	08/27/2018	On August 27, 2018, CRCL received an email referral from DHS OIG (C1834790) regarding (b)(6) an ICE detainee at the Northwest Detention Center (NWDC) in Tacoma, Washington. In postal correspondence to the OIG, dated May 23, 2018, (b)(6) alleged that he has received inadequate medical care at NWDC and that his health has been deteriorating since he has been there. He claimed that he has sought medical attention in the medical unit and during sick call and has received conflicting information from different staff members. He stated that he wrote a letter to (b)(6) describing his concerns and symptoms and that the doctor "never had the courtesy to do anything about it." He did not specify his symptoms or medical conditions in his correspondence to the OIG. In addition, (b)(6) complained that an immigration judge agreed with a letter from the Danish government stating that he is mentally ill without requesting a test by a specialist in the U.S. (b)(6) further alleged that he is "a victim of continued poisoning and drugging" at NWDC.	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER

84	18-10-ICE-0636	Contact-DHS-18-4393	18-09-ICE-0615	Open	Complaint	Retained	Investigation	Under Investigation - non 504	10/01/2018		07/18/2018	07/18/2018	CRCL received a referral from the DHS OIG regarding (b)(6) ICE (b)(6) an ICE detainee at Tacoma Detention Facility in Tacoma, Washington. According to the USPHS source (b)(6) had a significant psychiatric history and medication non-compliance. He had not been identified by facility mental health staff as having met seriously mentally ill (SMI) criteria, therefore, he was not closely monitored and tracked in order to determine whether he received appropriate care and follow-up care. Further, MQMU notified IHSC senior leadership in the Behavioral Health Unit (BHU) that (b)(6) was high risk for suicide. Allegedly, leadership was unable to identify him as seriously mentally ill.	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	NORTHWEST DETENTION CENTER
85		Contact-DHS-19-0352		Closed	Contact		Closing	Info Layer - No Response necessary	11/30/2018	11/30/2018	11/14/2018	11/14/2018	CRCL received an email referral from DHS OIG regarding (b)(6) is not correct (b)(6) (b)(6) The complainant alleges that (b)(6) is "selling drugs and putting money on people's book". (b)(6) intention is to "let ICE know this people re very much involved with crime and that is why they want to get out on bond soon". According to (b)(6) has put money on the books of (b)(6) (b)(6) address: (b)(6) (b)(6) (b)(6) claims that it is a big ring of people who are bringing drugs from Mexico. (b)(6) claims that these individuals are communicating through 3-way calls to Mexico.	ICE		Conditions of Detention		Immigration detention	NORTHWEST DETENTION CENTER
86	19-02-ICE-0063	Contact-DHS-19-0413		Open	Complaint		Processing	IG Keeps	06/05/2019		11/26/2018	11/26/2018	On November 24, 2018, CRCL received notification of the death of Mergensana Amar (A216 269 802), a 40-year old Russian citizen and ICE detainee at Northwest Detention Center (NWDC) in Tacoma, Washington. Mr. Amar was pronounced deceased at Saint Joseph's Hospital (SJH) in Tacoma, Washington on 11/24/2018 with a preliminary cause of death as asphyxia caused by hanging from the neck. Mr. Amar arrived at NWDC on 12/19/2017. On 8/22/2018, he declared himself to be on hunger strike and ICE Health Service Corps (IHSC) began monitoring his meals. On 8/25/2018, he declined his ninth consecutive meal and IHSC initiated hunger strike protocols. On 9/6/2018, IHSC obtained an order to permit involuntary medical monitoring and hydration from a judge with the United States District Court for the Western District of Washington. When presented with the order, Mr. Amar began drinking Pedialyte and allowing medical monitoring. On 9/26/2018, Mr. Amar was effectively not on hunger strike, but demanded to remain in the medical housing unit (MHU), threatening to stop consuming the nutritional supplements and food items if returned to general population. On 10/26/2018, GEO contract staff found a long rope made of bedding hidden underneath his mattress. Mr. Amar denied that this was a suicidal gesture, but he was placed on suicide watch as a precaution. As of 10/29/2018, he remained on 10-minute irregular mental health observation (MHO) checks. He was removed from check on 11/5/2018 and expressed desire to leave administrative segregation and return to general population on 11/14/2018. On 11/15/18 at approximately 3:06pm during a health and welfare check, GEO contract staff discovered Mr. Amar hanging from a noose made of bed sheets in his cell in the restricted housing unit. Lifesaving efforts were initiated, EMS arrived at 3:16pm, and he was transported to the hospital at 3:34pm at which time he had a pulse. At approximately 5:31pm, staff at St. Joseph's	ICE	(b)(6)	Medical/Mental Health Care	Death, Mental Health Care	Immigration detention	NORTHWEST DETENTION CENTER

87	Contact-DHS-19-0432	Closed	Contact	Closing	Info Layer - No Response necessary	12/13/2018	12/13/2018	11/27/2018	11/27/2018	CRCL received an email correspondence from DHS OIG regarding (b)(6). The complainant alleges he was a victim of harassment throughout a wrongful deportation process. The detainee believes that his brief was tampered with multiple times since he has been detained. In the letter, the detainee stated that he was deprived from providing any evidence against his accusers, and deprived of processing any legal briefing in support of his case through the Northwest Detention Center Tacoma, Washington Law Library. The detainee would like to take this matter to the Attorney General's Office.	ICE			Conditions of Detention		Immigration detention	NORTHWEST DETENTION CENTER
88	Contact-DHS-19-0682	Closed	Contact	Closing	Info Layer - No Response necessary	02/05/2019	02/05/2019	01/09/2019	01/09/2019	On January 9, 2019, CRCL received an OIG email referral concerning (b)(6) a detainee at the Tacoma Processing Center in Tacoma, Washington. Ms. (b)(6) alleges Officers (b)(6); (b)(7)(C) are making false claims, ignores her grievances and threatens to place her in segregation.	ICE			Abuse of authority/misuse of official position		Immigration detention	NORTHWEST DETENTION CENTER
89	Contact-DHS-19-0712	Closed	Contact	Closing	Info Layer - No Response necessary	02/06/2019	02/06/2019	01/10/2019	01/10/2019	On January 9, 2019, CRCL received an OIG email referral from (b)(6) a detainee at the Tacoma ICE Processing Center in Tacoma, Washington. (b)(6) believes her son was placed in segregation for no reason. Per EARM, (b)(6) was removed on January 8, 2019.	ICE			Conditions of Detention	Segregation (disciplinary or protective custody)	Immigration detention	NORTHWEST DETENTION CENTER
90	Contact-DHS-19-0736	Closed	Contact	Closing	Info Layer - No Response necessary	02/06/2019	02/06/2019	01/15/2019	01/15/2019	On January 15, 2019, CRCL received an OIG email referral concerning (b)(6) a detainee at the Northwest Detention Center in Tacoma, Washington. Ms. (b)(6) alleges the facility staff are impersonating medical doctors. Per EARM comments (b)(6) has a history of mental illness.	ICE			Conditions of Detention		Immigration detention	NORTHWEST DETENTION CENTER
91	Contact-DHS-19-0894	Closed	Contact	Closing	Info Layer - No Response necessary	03/05/2019	03/05/2019	02/20/2019	02/20/2019	On February 20, 2019, CRCL received an email referral from DHS OIG (C1909155) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on February 18, 2019, (b)(6) on behalf of her husband Mr. (b)(6) alleged that he was forced to sign his deportation papers by three unknown ICE officers on February 15, 2019. (b)(6) also alleged that her husband was unable to meet with an attorney about his case due to weather conditions before he was physically forced to sign the deportation papers. (b)(6) claimed that her husband refused to sign the papers, resulting to ICE officers forcefully getting his fingerprint.	ICE			Excessive or Inappropriate Use of Force	Forcible Fingerprinting	Immigration detention	NORTHWEST DETENTION CENTER
92	Contact-DHS-19-1300	Closed	Contact	Closing	Info Layer - No Response necessary	04/04/2019	04/04/2019	03/29/2019	03/29/2019	On March 29, 2019, CRCL received an email referral from DHS OIG (C19-11064) (b)(6) an ICE detainee at Northwest Detention Center, Tacoma, Washington. In a telephone call to OIG on March 15, 2019, (b)(6) claims that a detainee (name unknown) called him a nigger while eating breakfast. However, after speaking to an officer (name unknown), the officer allegedly falsely claimed that (b)(6) threatened people. Mr. (b)(6) claimed that as a result, he was moved to a holding tank as a form of retaliation by officers for "causing a disruption."	ICE			Abuse of authority/misuse of official position		Immigration detention	NORTHWEST DETENTION CENTER

93	Contact-DHS-19-1396		Closed	Contact		Closing	Info Layer - No Response necessary	04/18/2019	04/18/2019	04/08/2019	04/08/2019	On April 8, 2019, CRCL received an email referral from DHS OIG (C1911630) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on March 25, 2019, (b)(6) alleged that his deportation officer, (b)(6) told him that he would not be charged with re-entry charges, but he later was. (b)(6) believes that Mr. (b)(6) lied to him. (b)(6) also claimed that he called his embassy and was told that (b)(6) never submitted his travel documents, even though he told him that he did.	ICE				Due Process		Immigration detention	NORTHWEST DETENTION CENTER
94	19-07-ICE-0309	Contact-DHS-19-1475	Closed	Complaint	Short Form	Closing	Closed No Further Action	07/29/2019	07/29/2019	04/17/2019	04/17/2019	On April 17, 2019, CRCL received an email referral from the DHS OIG (C1913019) regarding (b)(6) an ICE detainee at the Tacoma ICE Processing Center in Tacoma, Washington. In a call to the OIG hotline on 4/16/2019, (b)(6) alleged that on 4/15/2019, he received his epilepsy medication two hours late.	ICE	(b)(6)			Medical/Mental Health Care		Immigration detention	Tacoma Processing Center
95	19-07-ICE-0366	Contact-DHS-19-1497	Open	Complaint	Short Form	Investigation	Under Investigation - non 504	05/02/2019		04/22/2019	04/22/2019	On April 22, 2019, CRCL received an email referral from DHS OIG (1913223) regarding (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on April 18, 2019, (b)(6) alleged that he was being tortured and discriminated against by officers at the facility. He alleged that officers damaged his property and are spraying chemicals throughout the facility ventilation system, causing him to have nosebleeds. He stated that he has filed grievances about this matter but the officers act as they do not know what is going on. In EARM, the I-213 narrative for (b)(6) describes him as "[a] [p]rior patient at psychiatric ward and diagnosed with marijuana induced psychosis."	ICE	(b)(6)		Medical/Mental Health Care	Medical Care, Mental Health Care	Immigration detention	NORTHWEST DETENTION CENTER	
96	Contact-DHS-19-1498		Closed	Contact		Closing	Info Layer - No Response necessary	04/30/2019	04/30/2019	04/22/2019	04/22/2019	On April 22, 2019, CRCL received an email referral from DHS OIG (C1913241) regarding (b)(6) an ICE detainee at Northwest Detention Center in Tacoma, Washington. In a phone call to the OIG on April 18, 2019, (b)(6) stated this his deportation officer, Ms. (b)(6) has not been assisting him in his deportation and is avoiding answering his questions. (b)(6) also stated that he has filed for habeas corpus and has yet to receive a response. (b)(6) alleged that he has been held at the facility for seven months now and wants to know when he will be deported.	ICE				Due Process		Immigration detention	NORTHWEST DETENTION CENTER
97	19-10-ICE-0533	Contact-DHS-19-2797	Closed	Complaint	Short Form	Closing	Closed No Further Action	09/30/2019	09/30/2019	07/26/2019	07/26/2019	On July 26, 2019, CRCL received an email referral from the DHS OIG (C1918578) regarding (b)(6) an ICE detainee at the Northwest Detention Center in Tacoma, Washington. In a call to the OIG on July 9, 2019, (b)(6) states that he had a knee injury when he was transferred to the Northwest facility. He was seen by (b)(6) who told him that he may have torn his meniscus. He reports that the facility has not done anything to help his knee after many requests. (b)(6) states that he feels like his knee is about to explode whenever he walks on stairs or squats. He claims that he is experiencing extreme pain in his knee and is not receiving assistance.	ICE	(b)(6)		Medical/Mental Health Care	Medical Care	Immigration detention	TACOMA ICE PROCESSING CENTER (NORTHWEST DET CENTER)	

98	Contact-DHS-19-2896		Closed	Contact		Closing	Info Layer - Respond to Sender with no further action	08/09/2019	08/09/2019	08/01/2019	08/01/2019	<p>On August 1, 2019, CRCL received correspondence via standard mail from Senegalese national (b)(6) (h)(6) an ICE detainee at Northwest Detention Center in Tacoma, WA. (h)(6) alleged that the facility did not provide Muslims their morning meals early enough during Ramadan and also that he was falsely accused of engaging in a sexual act with a fellow detainee.</p> <p>(b)(6) included grievance forms related to both allegations in his correspondence to CRCL. The grievance form regarding the Ramadan meals states that detention center staff spoke with the Muslim detainees and apologized for not getting them their Ramadan meals on time and assured them it would not happen again. The grievance form regarding the false accusation of sexual misconduct states that the grievance was unfounded as (b)(6) has not been "charged or written up in any way" and that there was "not an allegation of homosexual misconduct."</p> <p>EARM records indicate that (b)(6) is a Franco class member and has a Z hold in place.</p>	ICE			Religious accommodation (other religious issues covered by inappropriate questioning, discrimination)	Religious Meal	Immigration detention	TACOMA ICE PROCESSING CENTER (NORTHWEST DET CTR)
99	Contact-DHS-19-2996		Closed	Contact		Closing	Info Layer - No Response necessary	08/28/2019	08/28/2019	08/15/2019	08/15/2019	<p>KEYWORD: PROPERTY</p> <p>On August 15, 2019, CRCL received an email referral from DHS, OIG (C1919936) regarding (b)(6) (h)(6) an ICE detainee at the Northwest Detention Center (NWDC) in Tacoma, Washington. In a phone call to the OIG on July 26, 2019, (b)(6) stated that he was transferred by ICE from the Northern Oregon Regional Correctional Facility (NORCOR) to NWDC on July 19, 2019, and that ICE has not responded to requests he submitted to ICE to request that ICE provide him with a 40 lb. bag of his belongings. Mr. (b)(6) stated that his family provided the bag for him, and Mr. (b)(6) requested it through ICE but ICE has yet to respond. (h)(6) also alleged that on July 19 and 25, 2019, Mr. (h)(6) requested a contact visit from his family, but ICE has not responded.</p> <p>NOTES: EARM has an August 8, 2019 Comments record entry stating, "Property and contact visit approved." CRCL has a closed Info Layer matter, Contact-DHS-19-2208, involving an allegation that (b)(6) made to the OIG alleging that ICE had not responded to his requests for contact visits with his family at NORCOR.</p>	ICE			Conditions of Detention		Immigration detention	TACOMA ICE PROCESSING CENTER (NORTHWEST DET CTR)
100	19-11-ICE-0607	Contact-DHS-19-3094	Open	Complaint	Short Form	Investigation	Under Investigation - non 504	09/04/2019		08/16/2019	08/16/2019	<p>On August 16, 2019, CRCL received direct correspondence from (b)(6) a 65-year old Guatemalan national detained at Tacoma ICE Processing Center (Northwest Detention Center) in Tacoma, Washington. (b)(6) alleged that on April 19, 2019, he was taking a shower when about eight ICE officers came into the dorm saying "fire, fire, get out." He alleged that Officer (b)(6) came close to the shower and yelled "fire, fire," causing (b)(6) to panic. He stated his body was fully covered in soap and he fell to the ground, hit his back, slid and hit the wall with the back of his head. He alleged he couldn't walk and a nurse brought him a wheelchair. He alleged he hurts all over and that ICE has continued to "do nothing about it." He stated that ICE is just giving him a "bunch of painkillers."</p>	ICE	(b)(6)	Medical/Mental Health Care	Medical Care	Immigration detention	TACOMA ICE PROCESSING CENTER (NORTHWEST DET CTR)	

101	Contact-DHS-19-3183	Closed	Contact	Closing	Info Layer - No Response necessary	09/19/2019	09/19/2019	09/03/2019	09/03/2019	<p>On September 3, 2019, CRCL received an email referral from DHS OIG (C1921559) regarding (b)(6). (b)(6) is an ICE detainee at Northwest Detention Center in Tacoma, Washington. (b)(6) states that the detention center is not allowing him access to his personal property that he was detained with since August 12, 2019. (b)(6) states that he has been transferred between facilities from August 12, 2019 to August 16, 2019. He states that he arrived at his final facility which is Northwest Detention Center on August 16, 2019 and has yet to be able to load money into his account to contact family or order anything from the facility. (b)(6) states that he does not have anyone that could add funds to his account as he is 12 hours away from where he is detained.</p>	ICE	Due Process	Immigration detention	TACOMA ICE PROCESSING CENTER (NORTHWEST DET CTR)
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